

## **Annexure-C**

## Data for every month ending May 2022

SN	Received Form	Carried forward from previous month	Received during the month	Total Pending		Pending at the end of the month**		Average Resolution time^ (in days)
						=	Pending for more than 3 months	
1	Directly from investors	0	0	0	0	0		0
2	SEBI(SCORES)	0	0	0	0	0		0
3	Stock Exchanges	0	0	0	0	0		0
4	Other Sources(if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0		0	0

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April 2022	0	0	0	0
2	May 2022	0	1	1	0
3	June 2022	0	0	0	0
4	July 2022	0	0	0	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	0	0	0
8	November 2022	0	0	0	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023	0	0	0	0
Grand Total		0	1	1	0

## **Trend of Annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-2019	0	0	0	0
2	2019-2020	0	0	0	0
3	2020-2021	0	1	1	0
4	2021-2022	0	1	1	0
5	2022-2023	0	0	0	0
	Grand Total	0	2	2	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any8

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.